

A. What are your command's primary services (including training programs)?

Naval Medical Clinic (NMCL) Annapolis, MD, offers myriad Clinical, Preventive, administrative and Ancillary Services to our patients both within Annapolis and its service area, including Wallops Island. The services offered here at NMCL Annapolis, clinical and non-clinical, are divided throughout four directorates.

## Clinical Care Directorate

Includes the Primary Care Clinic and Family Health Center, which serves active duty family members, as well as retirees and their family members. Pediatrics, Orthopedics/Sports Medicine/Podiatry, Mental Health, Internal Medicine, Gynecology and Visiting Specialists provide our patient population with outstanding medical care.

## Ancillary Services Directorate

Provides patients with Laboratory, Radiology, Pharmaceutical, and Physical Therapy services.

## Preventive Services Directorate

Provides Immunization, Industrial Hygiene, Occupational and Environmental Medicine, Preventive Medicine, Physical Exams/Flight Medicine, and Health Promotion. Wellness classes which focus on tobacco cessation, weight loss and nutrition are provided. This department's central responsibility involves screening the midshipmen for future duty assignments.

## Director for Administration

Provides administrative support throughout the clinic with the departments of Operating Management, Administrative Services, Patient Administration, Professional Development, Resource Management and Managed Care.

*B. What are your vision, mission and values?*

## Mission Statement

**T**o promote the optimal health of the Brigade of Midshipmen, Active Duty Forces and all others entrusted to our care.

## Vision

**A** fit, healthy, community of beneficiaries confident in the quality of their healthcare and their relationship with us, receiving care at the right time, the right place with the right provider, specifically resulting in midshipmen physically qualified for commissioning in the unrestricted line and active duty forces medically ready to deploy.

## Values

**W**e are a military organization founded in naval heritage, serving with honor, courage and commitment. We embrace these ideals, putting full trust and accountability in every member of the chain of command. We value creativity and innovation to promote continuous development. We embrace teamwork as a foundation for doing business while valuing individual skills and abilities.

*C. How many of your staff and what portion of your services are provided through contracts or resource sharing? What are your unique safety requirements?*

**N** MCL Annapolis currently possesses 24 contractors on staff, accounting for approximately 13% of our total staff. The services that these contractors provide, or more appropriately, the areas in which they work, include our Primary Care Clinic and Radiology department. NMCL Annapolis also has an external resource sharing agreement for our orthopedic surgeons to perform surgery at Anne Arundel Medical Center. An internal resource sharing agreement exists for one pediatrician and a medical assistant in the pediatric clinic.

No unique safety requirements exist.

*D. What are your major technologies, equipment and facilities?*

**N** MCL Annapolis is an historic building. The last major renovation took place in 1995.

**B**rigade Medical Clinic is proposed for Midshipmen in sixth wing of Bancroft Hall, USNA, to provide "one-stop shopping" for nearly all medical services currently available at NMCL Hospital Point.

*E. What is your current staffing, broken out by officers, enlisted, civilians, contractors and foreign nationals?*

**C**urrently, NMCL Annapolis is comprised of 181 staff members.

Active duty (38 officers and 84 enlisted)	68%
Civilian federal employees (35 members)	19%
Contract employees (24 members)	13%
Foreign nationals	0%

A. How does the MTF fit into the base organization and local healthcare network?

**D**ue to our physical presence at the United States Naval Academy, and our mission as a Naval Clinic, we have a dual chain of command. Our commanding officer (CEO) is responsible to the Superintendent of the United States Naval Academy, who would equate to the president of a college or university. NMCL Annapolis also falls under the auspices and guidelines of the Bureau of Medicine and Surgery (BUMED), the Navy's medical governing body.

B. What are your key patient/customer groups? What are their key requirements for your services? Include how these requirements differ among patients and other customer groups, as appropriate.

**N**MCL Annapolis serves active duty military personnel located at both United States Naval Academy and Naval Station Annapolis commands and personnel stationed at the Surface Combat Systems Center, Wallops Island, VA.

**P**atient groups who we also serve include active duty military members and their families, retirees and their family members and civilian employees.

Midshipmen - represent 75% of Military Medicine visits and require Medical Commissioning and Preventive services.

Active Duty - require Medical Readiness and Urgent Care services.

Family Members of Active Duty - require full range of health care services.

Retirees and Family Members of retirees - Require Primary care, Internal Medicine and Preventive services.

Civilian Employees - Require urgent care and occupational medicine services.

*C. What are your most important types of suppliers and partners and your most important supply requirements? What are your key supply chain management and partnership mechanisms?*

**N** MCL Annapolis partners with Sierra Health Services to provide care to our prime beneficiaries through network providers and hospitals in the surrounding community. NMCLA Annapolis partners with National Naval Medical Center and USNA to meet contracting and supply requirements.

